

**FACULTY
BENCHMARK JOB CLASS
OMBUDSMAN/0115**

Description Summary

Positions assigned to this class function as an impartial and neutral resource to assist all members of the university community in solving problems. The ombudsman provides information about University policies and procedures, and facilitates the resolution of problems and grievances through informal investigation and mediation.

Examples of Suitable Qualifications

Experience working in an institution of higher education. Experience with problem investigation and resolution is preferred