Human Resource Services
Org Chart - At a Glance

Theresa Elliot-Chelsek
VP/Chief Human Resource Officer

Jennifer Klein
Sr. AVP - Modernization
HCM - Modernization
Streamlines university functions through the implementation of enterprise software (Workday) for human resources, payroll and finance. Core Human Resource functions include: absence management, benefits administration, compensation, position description and recruitment management, position management, and time and leave administration.

Ann Monroe
Director - Benefits
Benefit Services
Responsible for implementing and overseeing a host of system-wide benefits related programs and services including benefits and retirement administration. Serves as primary contact to the Health Care Authority (HCA), Department of Retirement Systems (DRS), TIAA and the various benefit vendors. Responsible for ensuring WSU benefits and retirement programs are in compliance with state and federal regulations, including the Affordable Care Act (ACA) and 403b programs.

Jennifer Klein
Sr. AVP - Employment Services
Employment Services
Responsible for classification/compensation, talent acquisition, learning and organizational development and employee relations. Employment Services (ES) is responsible for providing consultation and guidance to executive leadership, managers, supervisors, and employees in compliance with applicable laws, policies, rules, regulations, and procedures. ES assists colleges/areas in strategic planning in key HR areas, as well as oversees the WSU Employee Engagement and Exit Survey programs.

Lisa Neal
Director - Records
Records, Compliance and Information Technology
Responsible for providing system-wide administration of personnel information for Administration professional, Classified, Faculty, Hourly workers, Graduate Students. Ensures Compliance with state and federal laws, such as I-9 processing.

Kendra Hsieh
Director - LR/DS
Labor Relations
Responsible for negotiating and administering WSU's Collective Bargaining Agreements. Providing labor relations services to leadership. Manages the relationship between WSU bargaining units and associated unions.

Jaide Wilhelm
Exec Assist & Admin Manager
Administration
Responsible for triaging all inquiries received through the front desk via phone, email and in-person visits. Responsible for WSU Employee Recognition Programs, including length of service, Crimson Spirit Award, President's Excellence Award, Annual Quarter Century Club Breakfast, and the Annual Employee Recognition Reception.

Disability Services
Responsibility for overseeing and providing system-wide disability and leave related programs, medical and shared leaves, long-term disability claims, reasonable accommodations, workers' compensation, mandated drug and alcohol testing. Responsible for compliance with state and federal laws and rules for associated programs.

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Jennifer Klein
AVP

Bonnie Wilmoth
Talent Manager

Emily Goodwin
Bus. Sys. Analyst

Heather Burchell
Sr. HR Partner

Laura Hamilton
LOD Manager

Melissa DiNoto
Compensation Manager

Paul Fleming-McCullagh
Org Change Management Manager

Sabrina McPherson
Bus. Sys. Analyst Lead

Sharon Games
Sr. HR Partner

Teddi Phares
SR. HR Partner

Wendy White Weber
Bus. Sys. Analyst Lead

Zamatha Wilson
Sr. HR Partner